

Job title: **Supply Chain Development Manager**

Core information

Location: Bracknell with Hybrid Working	Line of Business: Supply Chain - WR
Reports to: Supply Chain Strategic Planning & Development Lead	
People Management: Yes Assignment Management: Yes	
Partnership Level: Partnership level 6	Manager's Partnership level: Partnership level 5
Number of direct reports:	Partnership level(s) of direct reports: Partnership level 7

About the John Lewis Partnership

The Partnership is the UK's largest employee-owned business and home to our two well-loved retail brands - John Lewis & Partners and Waitrose & Partners, as well as expanding into new areas beyond retail.

We aren't an ordinary business though. The Partnership is different because everyone who works here isn't just an employee. We are Partners, with a shared responsibility for our success, and we share the rewards when we're successful.

Everything we do is powered by our unique purpose: **Working in Partnership for a happier world**. Our Purpose inspires our principles, drives our decisions and acts as our guide, so that everything we do contributes to Happier People, Happier Business and a Happier World.

Critical purpose of the role

In this role you will be supporting the strategic planning capability in longer term (2 - 5+ year horizon) and shorter term strategic planning (12 month horizon).

Longer term (2 - 5+ year horizon):

- Supporting the Supply Chain Strategic Planning Lead in developing the long term network strategy design (including automation strategy), long term network capacity forecasting model and strategic commercial and financial inputs and assumptions
- Facilitate closely ways of working with key stakeholders in the business to develop the impacts of the Network & Automation Strategy on Property, People and Supply Chain systems
- Managing the Supply Chain RMC budget, driving improvement across technology, physical assets, vehicles etc
- Facilitate a deep understanding of core Supply Chain KPIs, leading teams to managing the trade offs between cost and service by looking ahead at future growth and cost landscape and making recommendations where there may be trade offs or decisions to be made

Shorter term (12 month horizon):

- Managing the Supply Chain Portfolio backlog (pre and post business planning) and required funding to support key initiatives, leading Portfolio business case development and controlling business case governance (TxODG etc)

Work closely with Network Planning & Optimisation and Distribution to ensure a smooth 'baton pass' between the strategy / strategic portfolio with running the Supply Chain and Distribution operation

Primary Outcomes & Accountabilities

Longer term (2 - 5+ year horizon), you are responsible for:

- Supporting the Supply Chain Strategic Planning & Development Lead to facilitate the long term network strategy design and automation strategy design for Partner-run and 3PLs sites, including leading the analysis and insight activities to support this
- Support the Supply Chain Strategic Planning & Development Lead to work with teams across the business to understand the impacts of the long-term network design and automation strategy on property, people capability and Supply Chain systems development
- Managing the long term network capacity forecasting model, directing teams to maintain and develop it going forward
- Managing the coordination of long term strategic commercial and financial inputs and assumptions, working across directorates to gather and review on a regular basis
- Supporting the Supply Chain Strategic Planning & Development Lead with managing the Supply Chain RMC budget, driving improvement across technology, physical assets, vehicles etc
- Supporting the Supply Chain Director and Supply Chain Strategic Planning & Development Lead with stakeholder engagement as required
- Understanding and managing core Supply Chain KPIs at a high level, managing the trade offs between cost and service by supporting the Supply Chain Strategic Planning & Development Lead to look ahead at future growth and cost landscape and making

Measures of success

Optimising core Supply Chain KPIs - to be agreed on an annual basis

Measured on the output quality of strategic plans and forecasts

Stakeholder feedback on impact of contribution is key, with ability to build strong relationships across the business and take them on the journey required to support strategic change

Benchmarking of how we compare to competition

<p>recommendations where there may be trade offs or decisions to be made</p> <ul style="list-style-type: none"> • Working closely with specialist third party consultancies where required 	
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<ul style="list-style-type: none"> • Being connected into the relevant industry trends and thought leadership, leading teams to apply this within the Waitrose context <p>Shorter term horizon (12 months), you are accountable for:</p> <ul style="list-style-type: none"> • Managing the Supply Chain Portfolio backlog (pre and post business planning) • Working with cross-functional stakeholders to develop business cases within the Supply Chain portfolio • Preparing the relevant business case governance documentation (TxODG etc) <p>Work closely with Network Planning & Optimisation and Distribution Partners to ensure a smooth 'batton pass' between strategy / strategic portfolio of change and the running of the Supply Chain and Distribution operation.</p>	
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<p>Skills</p> <ul style="list-style-type: none"> • Commerciality • Data Driven • Enterprise Thinking • Influencing decisions and stakeholders • Organisation Strategy • Professional Judgement

<p>Qualifications & Experience (where applicable)</p>
<p>Essential</p> <ul style="list-style-type: none"> • Experience in designing network strategy in large, complex Grocery retailers • Working with or managing 3PLs • Exec level stakeholder engagement and management • Proven track record of delivery and data-driven decision-making • Planning and developing strategic change • Managing long term plans and forecasts • Leading large, complex cross-functional teams

Desirable

- Worked in a consultancy role or worked closely with strategy consultants
- Worked in a 3PL provider
- Experience in large scale IT implementations
- Experience in leading people through change in retail organisations

Version	Created/updated by	Date
I.0	Alison Maffin	March 2024

