

SENIOR RISK MANAGER

Location: London Drummond Gate	Profession: Financial Services
Reports to: Senior Risk Officer	
People Management: No ▾ Assignment Management: No ▾	
Partnership Level: Partnership level 6	Manager's Partnership level: Partnership level 5
Number of direct reports: None	Partnership level(s) of direct reports: None ▾

About the John Lewis Partnership

The Partnership is the UK's largest employee-owned business and home to our two well-loved retail brands - John Lewis & Partners and Waitrose & Partners, as well as expanding into new areas beyond retail.

We aren't an ordinary business though. The Partnership is different because everyone who works here isn't just an employee. We are Partners, with a shared responsibility for our success, and we share the rewards when we're successful.

Everything we do is powered by our unique purpose: **Working in Partnership for a happier world.** Our Purpose inspires our principles, drives our decisions and acts as our guide, so that everything we do contributes to Happier People, Happier Business and a Happier World.

Critical purpose of the role

The Senior Risk Manager for Strategic Programmes will be a critical 2nd Line of Defence professional, responsible for providing independent risk challenge, oversight and guidance to core project activities within our main strategic programme, ensuring that project risks are identified, assessed and managed effectively within the project lifecycle collaborating with risk owners to ensure risks are appropriately managed and well controlled. This will include providing oversight and issuing challenge on the performance of managing risk through risk reviews and control forums . You will monitor mitigation plans through to successful delivery.

You will work collaboratively with the established strategic programme team and key stakeholders to embed robust risk management standards, challenge risk mitigation strategies and champion a risk aware culture across our Financial Services programmes to ensure adherence to all elements of the Partnership Risk Management & Resilience Framework and Senior Leader's expectation. This role requires a proactive individual with strong critical thinking and communication skills, capable of influencing programme delivery to achieve successful and resilient outcomes for the Partnership. You will have the opportunity to develop and stretch personally and professionally to achieve your potential.

Primary Outcomes & Accountabilities

Risk identification & Assessment

- Manage oversight of the Risk Registers, processes and tools continuously improving them to drive efficiency and effectiveness.
- Ensure risks associated with strategic programmes are identified, assessed and documented throughout their lifecycle.
- Proactively challenge project teams on their risk identification and assessment processes.
- Identify risk trends and emerging risks.

Risk Mitigation & Control

- Ensure project teams have developed and implemented risk mitigation plans and control measures specifically tailored to project deliverables and timelines.
- Monitor and ensure compliance with risk management policies and procedures.
- Provide independent challenge on the effectiveness and appropriateness of project risk controls.

Risk Reporting

- Coordinate centralised risk reporting.
- Prepare Risk Management information.

Collaboration & Communication

- Work collaboratively with strategic programme teams, project managers and other stakeholders to understand and address specific risks within their project areas.
- Act as a trusted advisor and independent challenger to project leadership on risk matters.
- To review product changes, process mapping, accountability mapping, control operation, business change sign off and related control change
- Design, build, deliver enhancements and maintain the Risk Tool.

Resilience

- Ensure project resilience is embedded into strategic programme delivery.

Training & Education

- Create and deliver risk training to Partners on risk management principles, policies and procedures (Managers and Leads)
- Foster a risk-aware culture within FS
- Act in accordance with the Partnership's purpose and democratic principles, constructively participating in co-ownership, and demonstrating to customers and each other that it is a better way of doing business. Share your knowledge, experiences, ideas and opinion to improve the Partnership, speaking honestly and frequently.
- Invest in your personal and professional development to achieve your potential, by doing more, doing better, or doing different. Continuously engage with and actively contribute to your Profession.

Measures of success

On an annual basis medium term objectives will be set & reviewed to enable the Partnership to deliver on these ambitions.

You will be accountable for delivering on these objectives and also for determining & realising more detailed Objectives and Key Results (OKRs) in your area to support the achievement of these.

It is expected that you will review OKRs in your area on a quarterly basis to set the business up for success in achieving the overarching Integrated Objectives.

Additionally, you will be accountable for key metrics and measures on an ongoing basis to track business success in support of the overarching strategy.

Skills	
Stakeholder Management	Build and manage relationships within the Partnership and externally, which enable the customer and product development. Ability to work collaboratively is key, and using collective resources to bring ideas, opportunities, solutions to the table.
Continuous Improvement	Thinks boldly and sees issues and opportunities from all angles and multiple perspectives, even the unprecedented to draw out meaning and connections and make recommendations to adjust strategy and outcomes as a result. Generates a number of workable options and overcomes barriers to finding solutions.
Data Analysis	Evaluates and analyses different types of complex data objectively and sees patterns and meaning to establish the key relevant facts. Uses this thinking to make credible recommendations to inform critical decision making.
Critical thinking	Interprets evidence and information to develop well reasoned arguments for thinking and can readily draw on evidence to justify a chosen course of action. Can think clearly when presented with multiple pieces of information and gets to the nub of an issue in order to make a well informed judgement.
Prioritisation	Plans and reviews workload regularly and is prepared to adapt to ever changing circumstances. Assesses workload realistically in terms of urgency and importance and is ready for "curve balls" and changes plans where necessary to ensure optimum achievement and deadlines are hit and stakeholder relationships are maintained.

Qualifications & Experience
<p>Essential</p> <ul style="list-style-type: none"> • Demonstrable experience of risk management specifically within large scale projects or strategic programmes • Proven ability to provide effective 2nd line of Defense challenge and oversight • Experience in stakeholder management with the ability to adapt style to experience and seniority of stakeholders • Excellent communication and interpersonal skills <p>Desirable</p> <ul style="list-style-type: none"> • Experience of working in a financial services organisation • Experience with project management methodologies and their associated risk considerations • Knowledge of project governance frameworks • Professionally qualified in a risk management or similar discipline • Experience of development and management of risk management frameworks • Experience of performing controls testing and assurance • Significant and demonstrable experience in reporting, analytics and organisation skills • Professional qualification in a risk management or similar discipline.

<p>Vetting required? (Yes or No)</p> <ul style="list-style-type: none"> • Yes



Version control

Version	Created/updated by	Date
1.0	Craig Donald, Senior Risk Officer	08.07.2025