

Landscaping Assistant

Core information

Location: The Waitrose Farm , Leckford Estate SO20 6DA based at Longstock Park Nursery SO20 6EH visiting local premises.	Profession: Horticulture
Reports to: Landscaping Section Manager	
People Management: No ▾ Assignment Management: No ▾	
Partnership Level: Partnership level 10	Manager's Partnership level: Partnership level 8
Number of direct reports: None	Partnership level(s) of direct reports: None ▾

About the John Lewis Partnership

The Partnership is the UK's largest employee-owned business and home to our two well-loved retail brands - John Lewis & Partners and Waitrose & Partners, as well as expanding into new areas beyond retail.

We aren't an ordinary business though. The Partnership is different because everyone who works here isn't just an employee. We are Partners, with a shared responsibility for our success, and we share the rewards when we're successful.

Everything we do is powered by our unique purpose: **Working in Partnership for a happier world**. Our Purpose inspires our principles, drives our decisions and acts as our guide, so that everything we do contributes to Happier People, Happier Business and a Happier World.

Critical purpose of the role

Through your Profession you will have the opportunity to develop and stretch personally and professionally to achieve your potential.

The Partnership supports agile and flexible working practices, such as when, where and how we work. We have several different ways to work flexibly, including part-time, flexible or compressed hours, and job sharing. Head office areas also support a blended working approach.

We celebrate diversity and inclusion in the John Lewis Partnership and we are committed to becoming the UK's most inclusive business, reflecting and connecting with the diverse communities that we serve.

As a Partner in our business, your number one focus is to challenge and empower yourself and others to create more value for our customers and our business. To drive sales, customer service and profit at the Landscape Department. Providing profitable support and solutions to Horticulture projects.

Primary Outcomes & Accountabilities

- Support Landscape operations
- Compliance with procedures and standards
- Customer Service
- Personal development of self through relevant training.
- Stock, inventory and waste management

Measures of success

- Customer feedback and happiness, via repeat business and recommendations
- Growth Targets; upselling plants and additional services to landscape customers.
- Controlling/minimising wastage
- Maintaining and planting standards adhere to

- Maintaining standards of planting
- Health and safety management of Landscape sites,
- Plant and prune trees and shrubs
- Supporting hard landscape operations

- Health and Safety awareness at all times

Six capabilities for recruitment

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Qualifications & Experience (where applicable)

Essential

- Full Clean Driving licence
- The ability to work well with others
- The ability to work well with your hands'
- Customer service skills

Desirable

- Landscape Experience
- Knowledge/interest in plants & horticulture

Version	Created/updated by	Date
005	Libby Hayes	01/05/2025