

# PARTNERSHIP



**Apprentice Vehicle Technician** 

| Location: Various Partnership Garages                 | Profession: Central Transport |
|-------------------------------------------------------|-------------------------------|
| Reports to: Garage Section Manager/Department Manager |                               |
| People Management: No                                 |                               |

# About the John Lewis Partnership

Assignment Management: No

The Partnership is the UK's largest employee-owned business and home to our two well-loved retail brands - John Lewis & Partners and Waitrose & Partners, as well as expanding into new areas beyond retail.

We aren't an ordinary business though. The Partnership is different because everyone who works here isn't just an employee. We are Partners, with a shared responsibility for our success, and we share the rewards when we're successful.

Everything we do is powered by our unique purpose: **Working in Partnership for a happier world.** Our Purpose inspires our principles, drives our decisions and acts as our guide, so that everything we do contributes to Happier People, Happier Business and a Happier World.

### Job description (critical purpose)

To learn and become skilled in commercial vehicle engineering. To obtain the appropriate qualifications and to help/work alongside skilled technicians in the repair and maintenance of the fleet. Carry out repairs under supervision as appropriate.

## **Primary Outcomes & Accountabilities**

- To adhere to health and safety measures on site
- To ensure that work area is kept clean and tidy at all times
- To account for your own time, to be proactive and efficient when working within the workshop.
- To work as part of the team and assist others where required.
- Taking responsibility for their role within the apprenticeship as required; ensuring the opportunity is used to full potential to provide an appropriate skill base to a high standard.
- Attending college, learning the trade and obtaining the industry qualifications as appropriate.
- Carrying out repairs and maintenance on vehicles both with supervision and alone where appropriate.
- Ensuring all appropriate maintenance documentation is completed as appropriate.
- Ensuring the workplace is maintained with a clean and safe working environment.
- To ensure that all relevant inspection, service, job cards and defect documentation is filled in correctly and signed off accordingly.
- To obtain a full cat B (car ) driving licence.

### Measures of success

- 100% attendance at work and college.
- When attending college and work, that Partnership behaviours are adhered to at all times.
- Feedback from relevant Stakeholders:-Technicians, Leading Technicians, SM and DM VMU. College Tutor and Training Provider
- Positive progress reports , meeting all the required standards at each Milestone.
- Passing each yearly gateway qualification to achieve the 3 year Apprenticeship.
- Demonstrate practical skills showing competency through the 3 years of learning.
- Cat B (car) driving licence achieved within the duration of the 3 year apprenticeship.

### Contribute to a safe working environment

 Apply health and safety management standards evenly and effectively across the department, thus creating and enabling  Has completed ISI training, understands and demonstrates IS policy requirements

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| a safe  | working  | enviro   | nment  | and | also  | meeting | legislative |
|---------|----------|----------|--------|-----|-------|---------|-------------|
| require | ments in | ndicated | by the | pro | ducts | and/or  | equipment   |
| vou wo  | rk with. |          |        |     |       |         |             |

• Be aware of and adhere to all ISI policy

#### **Personal**

- Develop and communicate ideas to all management levels to improve Partner survey scores
- Motivated to drive self development using all available resources to achieve success
- Maintain an active Personal Development Plan (PDP) to achieve your agreed objectives, both 'business' and ' Personal'
- Mentor peers to ensure that best practice is shared
- Participate fully in branch and Partnership's unique co-ownership culture, embracing the Partnerships Commitments and demonstrating them in own behaviours
- Vocational licence is valid by taking ownership of licence and medical expiry dates
- Achievement of zero driving and working time directive
- Has completed ISI training, understand and demonstrates ISI policy requirements
- Mandatory training card up to date
- PArtner Opinion Survey improvement
- Appraisal rating
- Active Personal Development Plan (PDP)
- Personal Absence below 3%

• Mandatory training card up to date

# Skills:

• A proven interest in the commercial vehicle/automotive vehicle industry

### **Qualifications & Experience**

### Essential

- English and Maths GCSE Grade C or Level 4
- To obtain a full B class driving licence

#### Desirable

Good Level of ICT skills

| Version | Created/updated by | Date       |
|---------|--------------------|------------|
| 2       | Gary French        | 17/05/2023 |